

# Service Frequently Asked Questions

## Velocity Powersports

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### GENERAL SERVICE QUESTIONS

**Do you service the vehicles you sell?**

Yes. Velocity Powersports services the powersports vehicles we sell, including routine maintenance, repairs, and warranty work performed by trained technicians.

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**What types of service do you offer?**

Service offerings may include scheduled maintenance, diagnostics, repairs, accessory installation, and manufacturer warranty service depending on vehicle type.

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**Do you service vehicles purchased elsewhere?**

Yes. In many cases, Velocity Powersports can service powersports vehicles purchased from other dealerships. Service availability depends on vehicle condition, brand, and parts availability.

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### TECHNICIANS & WARRANTY

**Are your technicians factory trained?**

Yes. Our technicians receive manufacturer training and follow OEM service guidelines to ensure proper repairs and maintenance.

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**Do you perform warranty service?**

Yes. Velocity Powersports performs manufacturer warranty service on eligible vehicles in accordance with OEM policies and procedures.

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### MAINTENANCE & REPAIRS

**Is regular maintenance important for powersports vehicles?**

Yes. Regular maintenance helps ensure safety, reliability, and long-term performance. Maintenance needs vary by vehicle type, usage, and riding conditions.

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**Can you help with seasonal service or inspections?**

Yes. Seasonal maintenance and inspections are commonly recommended to prepare vehicles for riding or storage.

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## **SERVICE SUPPORT**

**Can accessories be installed by your service department?**

Yes. Many accessories can be installed by our service departments, depending on compatibility and accessory type.

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**How do I schedule service?**

Service scheduling options may vary. Our team can assist with scheduling and service questions based on your vehicle and needs.